**How to Forget a WiFi Network on Windows 10**

**Issue/Environment/User Role**

A Student, Faculty, or Staff member is having trouble connecting to the WiFi on a Windows 10 PC.

**Cause**

A connectivity issue is preventing the user from successfully connecting to the WiFi.

**Resolution**

1. Search “WiFi” in the search bar to the right of the Start Menu, and select “WiFi Settings”:



1. Select “Manage known networks”:



1. Click on the network you would like to forget, and then click the “Forget” button:

